

Service Excellence Week

Celebrating the Heart of our Mission

Special Shoutouts to - DSPs, ADH-Ps, ISPs, RCF-Ps, & House Managers!

Betty Knopp, DSP - Thank you, Betty, for your dedication in covering the Saturday shifts & for picking up extra shifts when they are available. On another note, thank you for being you! The compassion & heart you bring to work really make a difference to those around you. Happy DSP week!

Michelle Collins, DSP - Thank you for the compassion you have for the clients. You certainly make an impact on the clients you work with each day. Keep up the great work, it does not go unnoticed! Happy DSP week!

Liz Maule, DSP - Thank you for everything you do at the Elm & Meadowdale sites. You are doing a great job. You are compassionate & patient with the clients. This does not go unnoticed. We appreciate you. Happy DSP week!

McKenzie Trout, DSP - Thank you for all you do here at FRC. The impact you make extends far beyond each shift & is felt by the people you serve every day. Your efforts & commitment are very appreciated & don't go unnoticed.

Sarah Moore, DSP - Thank you for all your hard work & being a great fit for our clients. The relationships you build with clients have a lasting impact on their lives. Sarah, thank you - Thank you for everything you do for our clients at FRC! Happy DSP appreciation week!

*Kyra Mulvaney, DSP - Your calm demeanor makes all the difference! Your positive attitude & caring heart brighten the days of those around you! Thank you for being a trusted source of support, guidance, & compassion.
Happy DSP week, Kyra!*

Linda Wagner, DSP - Thank you for your patience & care. You're a great addition to the team & your caring nature provides comfort to those around you. Thank you for helping the clients feel seen, heard, & valued! Keep up the great work & happy DSP week!

Sarah Gengler, DSP - You do an amazing job encouraging individuals to try things for themselves while providing support when needed. We appreciate the way you empower clients! Thank you for making a difference through the simple acts of care you show each day. Happy DSP week!

John Penniston, DSP - Thank you for your dedication to the clients each time you serve them. You are appreciated. You do a great job at the Jefferson site, & it doesn't go unnoticed. Happy DSP week!

Bri Jimenez Garcia, DSP - We appreciate your advocacy for the clients you serve! Your flexibility & helping clients problem solve have been so helpful. Thank you for all that you do - FRC appreciates you!

Sandy Norris, DSP - You have shown your dedication to the mission with how many years you have been a part of the team. Your dedication helps turn everyday moments into meaningful opportunities, & we are forever grateful for you, Sandy! Happy DSP week!

Krystal Thompson, DSP - Thank you for your dedication & teamwork. Your work shows how much you enjoy what you do. You are very calm & collected and it does not go unnoticed. Keep being you! Happy DSP week!

Brenda Afoualih, DSP - Thank you for showing up for the clients & being an asset to your team. The care you provide changes lives in ways that are seen & unseen. Thank you for everything & Happy DSP week!

Michelle Seehafer, DSP - Your enthusiasm for joining FRC is truly refreshing! From the very beginning, it has been clear that you have a caring & nurturing spirit, & we are excited to see the positive impact you will make on the clients. Your calm & steady presence brings comfort to those around. We are grateful that you chose to be a part of FRC. We look forward to all the great things you will accomplish & the difference you will make!
Happy DSP week!

Sara Breeding, DSP - Thank you for joining our team & rocking the DSP title. You are growing each day & we are happy to have you on the East 2nd st team. Thank you for being a DSP who makes people feel valued & empowered. Happy DSP week!

Crystal Kirby, ADH-P - Thank you for all you do! Thank you for helping clients discover their strengths & reach their potential. Your dedication helps make dreams, goals, & opportunities possible for the people we serve!

Darla Goodman, ADH-P - Your consistency & creativity are so important to the success of the Fairfield Day Hab program. You are often seen with a smile & your positivity is contagious. We especially appreciate your approach with new clients, ensuring they feel welcomed & accepted.
Darla - Thank you for being you!

Leslie Robbins, House Manager - The trust you have developed with the people you support shows how much you genuinely care about their success & well-being. Thank you for going above & beyond for the clients - FRC appreciates you & all that you do! Happy DSP appreciation week!

Melinda Ludwig, DSP - Thank you for jumping in & helping without hesitation. Because of you, the clients experience more joy, independence, & connection. The work you do makes a difference.
Happy DSP week!

Juliet Vail, DSP - Your ability to provide services to the clients whether in a site or community is greatly appreciated. Your flexibility & dedication ensure clients receive the quality care they deserve. Thank you, Juliet, for more than just showing up to work, but for everything you do for our clients & for FRC. Happy DSP appreciation week!

Kathy Jordan, DSP - We know you have only been with FRC for a short period, & you are doing great at the East 2nd site. We are excited to see you grow & do great things here at FRC! Keep up the great work! Happy DSP week!

Carman Ehret, DSP - Thank you, Carman, for being reliable, flexible, & consistently positive. It is evident the clients enjoy working alongside you, as well as you enjoying working with them! Your positive attitude, calmness, & consistency truly make a difference in the clients' lives. We appreciate you - Happy DSP week!

Kelly Boughton, ADH-P - You do such a great job at bringing down the silos & collaborating with our Day Habs. Thank you for making every day moments meaningful for the individuals you support. The clients appreciate it! We appreciate it!
Happy DSP week!

Cathy Clark, House Manager - FRC appreciates your friendly attitude & willingness to help others. This helps ensure a calm environment at Queen Anne, & for that, we are SO grateful!

Jeslynn Spicer, House Manager - Thank you for all your hard work & dedication to the clients. The respect you show others reflects the very best of what it means to be a House Manager. Thank you for always seeing the person, not just the task. You make a real difference in our clients' lives every day!

Jackie Kendrick, House Manager - Thank you for all your hard work & making sure the clients are taken care of. You lead by example & radiate kindness in all that you do. Your consistency & dedication make life so much easier for the clients. Thank you, Jackie, we appreciate you!

Trudy Linsted, ISP - You bring your personality to work, sass included. You are authentically yourself, & there is something important about showing the people we support that the person beside them is human, too. Relationships are built through real conversations, shared humor, & sometimes a little sass along the way. Thank you, Trudy, for bringing your personality & making room for genuine connection!

Sammy Jackson, ISP - Thank you for always showing up with such a caring heart & an unwavering dedication to the individuals we serve. No matter the challenge, you are always willing to step up, think outside the box, & find creative solutions that make a difference. Your compassion shines through in every interaction, & your ability to connect with all kinds of people is truly a gift. You have a special way of making individuals feel seen, heard, & valued, even on their hardest days. Your kindness, patience, & commitment help create a safe & supportive environment, & we are so grateful to have you on our team!

Marc Maynard, RCF-P - You bring positivity to the RCF! You have a way of showing up with a good attitude & sharing that energy with the people around you. In mental health services, where not every day is an easy one, having someone who can continue to find the positive matters. Thank you, Marc, for bringing that energy with you!

Nettie Chapman, ISP - Thank you for always being genuine, honest, & authentic with the individuals we support. Your willingness to have real conversations helps build trust & meaningful relationships. You do an amazing job balancing compassion with accountability, helping individuals understand the importance of their choices while still feeling supported & encouraged. This is not always an easy role to take on, and you do it with confidence, care, & grace. Your advocacy & commitment to helping others grow are truly appreciated, & the impact you make is greater than you may realize!

Randi O'Leary, ISP - You have a way of noticing what needs to be done & stepping in to help make it happen. You bring flexibility, follow-through, and a willingness to help across programs when you can. You care about leaving things better than you found them & making sure the details do not get forgotten along the way. Thank you, Randi, for being someone others know they can depend on!

Jenny Haynes, RCF-P - Thank you for being a kind soul! You have such a way of making people feel valued, seen, & heard. We value the warmth, creativity, & innovation you bring into the RCF. Whether it is decorating or finding a way to make a space feel more welcoming, you add the little touches that make a difference. Those things help turn a program into a home. Thank you, Jenny, for always finding ways to make the RCF a little warmer!

Tena Keller, RCF-P - You bring more than 30 years of experience, flexibility, & dependability to the people we serve. You have an incredible ability to adapt, jump in where needed, & you keep going through all the changes this work brings. You are known as someone people can count on, & after three decades, that says a lot! Thank you, Tena, for continuing to bring your heart, experience, & commitment to supporting our clients every day!